**Comment/Response to Document in Review**

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| **Announcement Date:** | **November 7, 2023** |  |
| **Effective Date:** | **November 7, 2023** |  |
| **Notification Number:** | **CMPR.CTLL.11.07.23.F.20746.C2E\_BillAnalyzerWalkThru** |  |
| **Notification Category:** | System; CMP |  |
| **Target Audience:** | **CLEC-Q; Resale-Q** |  |
| **Subject:** | **Bill Analyzer Discussion and Walk Through** |  |
| **Disposition Level** | **2** |  |

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|  | Lumen recently posted updates regarding the Bill Analyzer Discussion and Walk Through.  CLECs were invited to provide comments during a Document Review period from November 7, 2023 through December 1, 2023. The information listed below is Lumen’s response to CLEC comments provided during the review/comment cycle.  Document Review Site: <http://www.centurylink.com/wholesale/cmp/review.html>  If you have any questions on this subject or there are further details required, please contact Lumen’s Change Management Manager at [cmpcomm@centurylink.com](mailto:cmpcomm@centurylink.com).  CenturyLink’s Response to Comments on: Bill Analyzer Discussion and Walk Through   |  |  |  | | --- | --- | --- | | **#** | **CLEC Comment** | **Lumen Response** | | 1 | **Zayo**  **December 1, 2023**  The OSS requirements contained in the Commission orders approving the CenturyLink-Qwest transaction, reflect the need for a predictable, smooth system migration that retains functionality of the current CRIS and Billmate systems and minimizes the negative impacts to CLECs and their end user customers  As stated in multiple CMP and CRIS to Ensemble migration meetings, Zayo uses the CRIS Billmate/CSR data for several internal automated audit and inventory processes. The changes to the CRIS Billmate CSR will require Zayo IT resources to recode these processes. At the time of these comments, Zayo is still determining the scope and timeline for this work. Zayo reserves its right to request that Lumen delay the CRIS to Ensemble migration, if needed.  Zayo provides these preliminary comments in response to Lumen’s Bill Analyzer Walk Through. These comments may not be an exhaustive list of all issues related to the migration from BillMate/CRIS CSR to Bill Analyzer Reports via Control Center. Zayo reserves its rights to comment further; to object to the CRIS/Billmate to Ensemble/Bill Analyzer migration plan and the associated timelines when testing begins and as Lumen provides additional information on Ensemble/Bill Analyzer functionality.   1. During the Bill Analyzer call Lumen demonstrated how to use Control Center to access Bill Analyzer. Zayo has multiple Control Center EIDs, each with different user credentials to access Control Center accounts for its legacy entities and Lumen’s entities. How will Lumen load Bill Analyzer for Local Ensemble invoices when a CLEC has multiple legacy entities’ RSIDs/ZCID? Zayo’s preference is to have one Control Center EID and one set of individual user credentials which will provide Control Center and Bill Analyzer access for all its legacy entities and all Lumen entities and products (Qwest, QCC, Level3, Embarq, CenturyTel). 2. The Lumen provided [CLEC Bill Analyzer Examples](https://www.centurylink.com/wholesale/downloads/2023/11/CLEC%20Bill%20Analyzer%20Examples.xlsx) did not provide a Cust Svc Record (CSR) example for Unbundled Loops. Zayo has asked Lumen to provide a Bill Analyzer CSR and to map the Bill Analyzer CSR to the CRIS CSR. Zayo will provide comment further comments after reviewing the Unbundle Loop Bill Analyzer CSR and the mapping provided by Lumen. 3. Zayo noted that [CLEC Bill Analyzer Examples](https://www.centurylink.com/wholesale/downloads/2023/11/CLEC%20Bill%20Analyzer%20Examples.xlsx) have no account/service/circuit continuity across the tabs. The services on the CKT ID Report are not the services on the Customer Svc. Record, which are not the services on the Consolidated CLEC Report.  Zayo requests that when Lumen provides the UNE Loop Bill Analyzer report please provide the CKT ID Report, Customer Svc. Record, and Consolidated CLEC Report for the same set of circuit IDs.  Zayo would like to see how the reports tie back to one another. 4. Are the surcharges portion of the PDF invoice going to be broken out by circuit, or condensed at the bottom of the invoice?   A close-up of a computer screen  Description automatically generated   1. CLEC BILL ANALYZER EXAMPLE, tab “Customer Service Record” there appears to be a missing components:    * We do not see the Z LOC address on the spreadsheet. We see Column F for SERVICE ADDRESS and then column BO with SVC ADDR A. Is this an oversight not having it in there? Or not an option?    * We do not see the “/CFA”    * We do not see the “/POI” that list the Colocation CLLI    * We do not see the “NC”, “NCI” or “SECNCI” codes    * We do not see the “LCC” Line Conditioning Code for Wholesale Local Voice and Centrex Service.    * We do not see the “RTZ” Rate Zone    * We do not see the “EXK” - Exchange Key FID    * We do not see the Feature Details – Examples (not an exhaustive list)      + “/CFN 720 XXX-XXXX /RCYC 3"      + “/GSZ” Group Size      + “/CTX” Common Block ID      + “/LEFV” Local Service Freeze      + “/MSS” Message Service System      + ”/TGS” Terminal Group/Station Restriction 2. Is the current CRIS CSR “TAR” value and the Bill Analyzer “Tax Category” the same thing? 3. Is the CRIS CSR “CKR” value and the Bill Analyzer “Circuit Reference” the same thing? |  | |  |